

Covid-19 Vaccine Information for Wake County Residents



This information is current as of **February 14, 2022, but may change.

Where can I get a vaccine?

See **pages 2-4** for a list of vaccine providers serving Wake County.

Am I eligible to get the vaccine?

Everyone **age 5 and older** is now eligible to get a Covid-19 vaccine in North Carolina. For more information about eligible groups go to covid19.ncdhhs.gov/vaccines/find-your-spot-take-your-shot or call one of the phone lines below.

The CDC recommends a booster shot for those who got:

- **Pfizer** - more than 5 Months ago and are 12 years and older- Teens 12-17 can only get Pfizer-BioNTech COVID-19 Vaccine booster.
- **Moderna** - Adults 18 years and older at least 5 months after completing your primary COVID-19 Vaccination series. (Pfizer or Moderna are preferred in most situations.)
- **Johnson and Johnson** vaccine more than two months ago
- and who are 18 yrs and older. (Pfizer or Moderna are preferred in most situations.)
- **See here for more information:** [CDC COVID-19 Booster Information](https://www.cdc.gov/media/releases/2022/s0926-covid-19-booster-info.html)
- **Per CDC, CDC** has updated its recommendations for COVID-19 vaccines with a preference for people to receive an mRNA COVID-19 vaccine (Pfizer-BioNTech and Moderna).

Where can I find information that I can trust?

If you have questions about Covid-19, including about symptoms and risks, or the safety or effectiveness of vaccines, contact:

- **NC Covid-19 Vaccine Help Center: 1-888-675-4567** (toll-free; 7 a.m. to 7 p.m. Monday-Friday and 8 a.m. to 4 p.m. Saturday-Sunday). You can choose to receive a call-back when an agent is available instead of waiting on the line.
- **NC Covid-19 Information and Referral Line: 1-877-490-6642** (toll-free; 7 a.m. to 11 p.m., 7 days per week). This phone line is staffed by nurse care managers.
- **Disability Information and Access Line (DIAL): 1-888-677-1199** (toll-free; 9 a.m. to 8 p.m., 7 days per week). Staff assist people with disabilities to find vaccination locations in their communities and make vaccination appointments.

How can I get a ride to my vaccine appointment?

See **page 5** for a list of vaccine transportation providers serving Wake County.

What if I can't safely leave home to get a vaccine?

See **page 6** for at-home vaccination resources.

📍 Covid-19 vaccine providers serving Wake County (A-Z)

★ Key facts

- The Covid-19 vaccine will be **free** for everyone.
 - Most people will need **two** vaccine shots. After your first shot you will get a printed card and a reminder to come back 3-4 weeks later for your second dose. Followed up by a booster shot. See here for information: [CDC COVID-19 Booster Information](#)
- After getting vaccinated you will be asked to **remain** at the vaccination site for about 20 minutes to watch for any serious reactions. This is a normal safety precaution.
- When signing up and receiving the vaccine, your personal information is kept **private and confidential**.
- **Español** = Spanish-language option is available, in addition to English.
- The listings below are vaccination providers serving Wake County. For information on all North Carolina Covid-19 vaccination locations, go here: <https://myspot.nc.gov>

📍 CVS Pharmacies

This option is **registering for an appointment** or **walking-in to get a vaccination**, at select pharmacy locations in NC.

🌐 To register for an appointment (**online only**): Go to www.cvs.com/immunizations/covid-19-vaccine.

🚶 To **walk-in**: Subject to vaccine availability. Contact a location near you for more information.

📍 Duke Health

This option is **registering for an appointment** or **walking-in to get a vaccination**. You do not need to be a Duke Health patient.

📞 To register for an appointment via **phone**: Call **919-385-0429**, and **press 2** (8 a.m. to 8 p.m., 7 days per week). Expect long wait times. (**Español**).

🌐 To register for an appointment **online**: Go to www.dukehealth.org/duke-covid-19-vaccine-scheduling. (**Español**).

🚶 To **walk-in**: **Wheels Fun Park ages 5 and older** on **Saturday, January 8, 2022** at **10:00 a.m to 4 p.m.** located at 715 N. Hoover Rd., Durham 27703. (Pfizer)

- **Duke Clinic- Clinic 1J- ages 12 and older located:** 40 Duke Medicine Circle, Durham, NC 27710; Every Monday thru Friday at 9 a.m to 12 p.m & 1p.m. to 4:15 p.m.

📍 Harris Teeter Pharmacies

This option is **registering for an appointment**, at select pharmacy locations in NC.

🌐 To register for an appointment (**online only**): Go to www.harristeeterpharmacy.com/rx/covid-eligibility.

📄 For more information: www.harristeeter.com/covidcare.

Covid-19 vaccine providers serving Wake County (continued)

📍 StarMed Healthcare

This option is **registering for an appointment**, at select locations across NC; the Wake County location is the Wake Tech Southern Wake Gym, 4609 Winning Way, Raleigh 27603.

📞 To register for an appointment via **phone**: Call **980-445-9818**.

💻 To register for an appointment **online**: Go to <https://unityphr.com/campaigns/starmed/vaccine>. (**Español**). The best time to check for appointments is on Friday.

📍 UNC Healthcare

This option is **registering for an appointment**, or **walking-in to get a vaccination** (making an appointment is preferred), at UNC Health clinic locations all across NC. You do not need to be a UNC Health patient.

📞 To register for an appointment via **phone**: Call **984-215-5485** (8 a.m. to 4 p.m., Monday-Friday).

💻 To register for an appointment **online**: Go to <https://vaccine.unchealthcare.org/get-vaccinated>. (**Español**). The best time to check for appointments is mid-to-late afternoon, Monday-Friday.

📍 US Dept of Veterans Affairs (for veterans and their spouses and caregivers ONLY)

This option is **signing up on a waiting list**; once signed up you will be contacted to schedule an appointment as doses become available. Veterans do not need to be enrolled in the VA health care system.

📞 To sign up on the waiting list via **phone**: Call **800-698-2411** (TTY 711) (24/7).

💻 To sign up on the waiting list **online**: Go to www.va.gov/health-care/covid-19-vaccine/stay-informed and click the "Sign up now" button.

📍 Wake County Public Health

This option is **registering for an appointment**. All Wake County residents can sign up through Wake County Public Health.

📞 To register for an appointment via **phone**: Call 888-675-4567 (24/7).

💻 To register for an appointment **online**: Go to www.wakegov.com/covid-19-information/get-your-covid-19-shot and click "**Make an appointment.**" (**Español**).


** Appointments are Required**

Covid-19 vaccine providers serving Wake County *(continued)*

WakeMed

This option is **registering for an appointment**.

 To register for an appointment via **phone**: Call **919-350-9511**.


 To register for an appointment **online**: Through WakeMed MyChart. If you already have a WakeMed MyChart account, log in to schedule an appointment. If you do not, register for one at mychart.wakemed.org/MyChart-PRD/signup (you do not need to be a WakeMed patient to sign up for a WakeMed MyChart account).

 **For more information**: Go to www.wakemed.org/patients-and-visitors/covid-19-information/covid-19-vaccine.

Walgreens Pharmacies

This option is **registering for an appointment**, at select pharmacies in NC.

 To register for an appointment via **phone**: Call your local Walgreens or **1-800-925-4733, ext. 1**.

 To register for an appointment **online**: Go to [walgreens.com/schedule vaccine](https://walgreens.com/schedule-vaccine) (click "Schedule new appointment"). You must have a Walgreens account to sign up (if you do not you will be prompted to create one, it's free and easy).

SouthEastern Healthcare of NC - Caring Hearts Helping Hands

The Covid-19 Vaccine is Available at:

Southeastern Healthcare of North Carolina
3401 Carl Sandburg Court, Raleigh, NC 27610

919-895-2770 or 984-297-6463

Moderna (2 Doses) and Johnson & Johnson (1 dose) are available.
By appointment or walk-in.

Homebound Criteria:  **984-302-7439**


- Need help of another person or medical equipment such as walkers, canes, crutches, wheelchairs.
- Use of special transportation.
- Your doctor believes your health could get worse if you leave your home.
- Or it is difficult for you to leave your home.

How can I get a ride to my vaccine appointment?

- **(Español)** = Spanish-language option is available, in addition to English.

GoWake Access

GoWake Access can provide a free ride to and from any Wake County vaccination site. It may be a shared ride (due to Covid-19 precautions, typically 3 passengers or less).

-  Call **GoWake Access** at **919-212-7005** (TTY 800-735-2962). Call at least 24 hours in advance of your appointment. Monday- Friday.

For more information: See the GoWake Access website, www.wakegov.com/departments-government/human-services/programs-assistance/gowake-access-transportation (check the "Am I eligible" section).

Lyft discount codes


The National Council on Aging (NCOA) and Lyft have partnered to provide discount codes for Lyft rides to and from Covid-19 vaccine appointments. Promo codes can be used for rides to and from each dose of the vaccine and cover up to \$50 each trip (\$25 each way).

- How to apply the Lyft vaccine promo codes: Open the **Lyft app**; Tap the 'Menu' icon in the upper left-hand corner; Tap 'Rewards'; Enter the first vaccine appointment promo code: **SENIORVAX1** (you'd follow this same process for the second appointment, only you'd enter the code **SENIORVAX2**).
- For more information: Go to NCOA's website about this program: www.ncoa.org/article/ncoa-and-lyft-help-older-adults-get-rides-to-their-covid-19-vaccine

***As of October 19, 2021, the Lyft/NCOA vaccine ride code program successfully redeemed all funding and is no longer active. NCOA will continue to keep the aging services network updated should funding open back up for this important effort**


DukeHealth

DukeHealth can help transport adults ages 65 and older to and from vaccine appointments at any Wake County vaccination site (it does not have to be a Duke Health location).

-  **Email** Fred Johnson at f.johnson@duke.edu. Include the name, address, and date of birth of the person you are requesting assistance for, and their Duke MRN if they are a Duke patient (but they do not have to be).

What if I can't safely leave home to get a vaccine?


DukeHealth

 **Email** Fred Johnson at f.johnson@duke.edu. Include the name, address, and date of birth of the person you are requesting assistance for, and their Duke MRN if they are a Duke patient (but they do not have to be).

Southeastern Healthcare of North Carolina

 **Call** 984-302-7439 or 919-987-2791.

VaxOn

 **Email** Eslam Said, RPh, Pharmacist in Charge, at esaid@vaxonus.com, or Mariam Fadaly, PSI, Intern Pharmacist, at Mfadaly@vaxonus.com. Include the name, date of birth, and address of the person you are requesting assistance for.

North Carolina Dept. of Health and Human Services

NC DHHS has published a website with a listing of **potential** “Homebound Vaccine Providers” in NC, searchable by county.

 **Search the online listing:** Go to www.covid19.ncdhhs.gov/vaccines/homebound-vaccine-providers.

Free At-Home Covid Tests

Where can you find the tests?

- <https://www.covidtests.gov/>
- <https://special.usps.com/testkits>

*You can also call the Information Department at Resources for Seniors for assistance with applying for the test kits: call **919-713-1556**.

- Starting Jan. 18, people can visit <https://www.covidtests.gov/> to order their free at-home tests or go directly to the U.S. Postal Service (USPS) order form here: <https://special.usps.com/testkits>.
- The Biden Administration says it will also launch a free "call line to help those unable to access the website to place orders" and will "work with national and local community-based organizations to support the nation's hardest-hit and highest-risk communities in requesting tests," according to [a White House written statement](#).
- Americans can start ordering free at-home COVID tests on Jan. 18. To order, people only need to provide their name and a residential mailing address — a credit card number will not be required and those ordering tests will not be charged for shipping. If desired, people can share their email address and receive status updates on their order.
- Every household can order up to four tests, according to a White House press release, to "ensure broad access."
- Administration officials predict it will take anywhere *from seven to 12 days* for the tests to ship.
- Ensuring Equity and Reaching Hardest-Hit Communities: The Administration is taking a number of steps to ensure this program reaches our hardest-hit and highest-risk communities. This includes prioritizing processing orders to households experiencing the highest social vulnerability and in communities that have experienced a disproportionate share of COVID-19 cases and deaths, particularly during this Omicron surge; launching a free call line, so that Americans who have difficulty accessing the internet or need additional support can phone-in orders for their tests; and, working with national and local organizations with deep experience serving communities of color, people living with disabilities, and other high-risk communities to serve as navigators, raise awareness about the program, and help people submit requests

? What if I still have questions?

If you have questions that aren't answered by a resource here, contact:

Resources for Seniors Information Department
919-713-1556
(8 a.m. to 5 p.m., Monday-Friday)



****If you can't find transportation through one of the programs above or through other means, contact the Resources for Seniors Information Department (919-713-1556).**