




## HOME CARE SERVICES

Last updated: 6/21/2024

### TYPES OF HOME CARE SERVICES

- **COMPANION SERVICES** are appropriate for those who need some help or supervision but are able to manage their own person care. Services can include meal preparation, laundry, errands, light housekeeping, and other *“hands-off”* tasks. Companions may also assist with transportation, but not always. Look for listings marked with  starting on [page 4](#).
- **HOME CARE SERVICES** are appropriate for those who need assistance with **personal care** or other **activities of daily living (ADLs)**, which can include assistance with bathing, dressing, walking, eating, and toileting. Care is provided by **certified nursing assistants (CNAs)**, also called **home care aides** or **personal care aides**, who have received training to provide *“hands-on”* assistance. Services may also include meal preparation, light housekeeping, etc., as long as assistance with ADLs is needed. Aides can remind clients to take medications but cannot give injections or dispense medicine. Look for listings marked with  starting on [page 4](#).
- **SKILLED SERVICES**, also called **HOME HEALTH CARE**, may be needed following a serious illness, injury, or hospitalization. Services can include physical therapy, occupational therapy, speech therapy, medical social services, and skilled nursing (including wound care and administering medications). Services may also include assistance with ADLs, as long as skilled services are needed. [See page 9. \(For private duty nursing, look for listings](#) marked with  starting on [page 4](#)).
- **HOSPICE CARE** is for people with limited life expectancy. Hospice organizations can provide limited home care along with a variety of other services. **Palliative care** is also offered by some hospice agencies. See [page 10](#).
- **RESPIRE CARE** refers to services that allow family caregivers to take a break from caregiving. Respite may be provided through companion services or home care services, through a community-based program such as an adult day program, or via a short-term facility stay, depending on an individual’s needs. The term “respite” is broad and can refer to ongoing help or a short-term break.

## PAYING FOR HOME CARE

It is a common misconception that Medicare covers the cost of home care services. In general, **home care services** are not considered a medical service, so are typically **not** covered by Medicare, and **companion services** are **never** covered by Medicare. Paying privately is the most common option for people needing these support services to stay at home. In Wake County a typical private pay rate is **\$16-\$25** per hour for companion services, **\$18-\$30** per hour for home care services, and **\$40+** per hour for private duty nursing. **Skilled services** (home health care) **may be** Medicare-eligible. **Hospice care is** Medicare-eligible. See the following page for more information.

### MEDICARE:

- The **Medicare home health benefit** pays for **limited skilled services** following certain illnesses and injuries, only if the following criteria are met: **(1)** The patient needs intermittent skilled services; **(2)** The patient is homebound; **(3)** The care is ordered by and under the direction of a physician; **(4)** The agency providing care is certified for Medicare visits (like those on [page 9](#)). Services are usually provided only on a short-term basis. For more information contact the physician of the person needing care.
- The **Medicare hospice benefit** pays for a **small amount of home care services** for those on hospice. For more information see [page 10](#).
- One exception to Medicare typically not covering **home care services** is that **some Medicare Advantage** plans and **Supplemental (Medigap)** insurance policies include coverage of **some** home care services. For more information call your plan provider (**if** there is coverage of home care services, be sure to ask how services are authorized and what exactly is covered).

### MEDICAID:

- NC Medicaid beneficiaries may receive up to 80 hours per month of home care services under the **Medicaid Personal Care Services (Medicaid PCS)** program. To receive this benefit the Medicaid beneficiary's physician must submit a referral form to request an assessment, and the assessment must show: **(1)** The applicant requires hands-on assistance with multiple activities of daily living (ADLs); **(2)** The applicant is medically stable; and **(3)** A household member is not able to assist. The number of service hours is determined via the assessment. If approved, the applicant can choose a provider from an approved list of agencies. Providers that are certified to provide PCS services are marked with **m** in the list of agencies beginning on [page 4](#). For more information contact Liberty Healthcare Corporation: 855-740-1400, [nc-pcs.com](#).
- The **Community Alternatives Program for Disabled Adults (CAP/DA)** is a statewide Medicaid waiver program for adults ages 18 and older who have low income and assets and who are at risk of nursing home placement. Services can include in-home care, nursing services, adult day

services, medical supplies, and case management. This program does not provide 24-hour care, so in most cases the individual must have family or other supports in place to supplement the care provided. To be eligible: **(1)** Applicants must meet Medicaid financial requirements (they do *not* need to already be a NC Medicaid beneficiary to apply); **(2)** Applicants must be certified by a physician as needing a nursing home level of care; and **(3)** The cost of providing care in the home must be determined to be less than the cost of institutional care. If services are approved, the applicant can choose an agency to provide services or can designate an individual to be their caregiver. There is a waitlist for CAP/DA. Resources for Seniors is one of the lead agencies for CAP/DA in Wake County. For more information contact the Resources for Seniors Information & Intake Department (919-713-1556) or see [www.resourcesforseniors.com/cap.php](http://www.resourcesforseniors.com/cap.php).

## OTHER:

- **VA Benefits:** Wartime veterans and their spouses may be eligible for **Aid and Attendance** or **Housebound benefits**, which can be used for home care or facility-based care. For more information contact a Veterans Services Office (VSO) or VA-accredited claims agent or attorney (Wake County VSO: 919-268-7456 or 919-212-8387).
- **Other insurances:** Some private insurance plans and long-term care insurance policies cover some home care services. Policies vary. For more information contact your insurance provider.
- **PACE:** The **Program of All-Inclusive Care for the Elderly (PACE)** is a comprehensive managed-care system for adults age 55 and older who are at a nursing home level of care. Participants may receive home care services as part of their overall care plan, which also includes medical care and often adult day program participation. For more information contact Senior Community Care of North Carolina: 919-425-3000, [www.seniorcommunitycarenc.org](http://www.seniorcommunitycarenc.org).
- **Subsidized home care services:** Resources for Seniors administers public funding for programs that provide limited home care services at subsidized rates for Wake County residents who have no caregiver or whose caregivers need a break (respite) from caregiving. These programs have long waitlists. For more information call the Resources for Seniors Information & Intake Department: 919-713-1556.

## CHOOSING AN AGENCY

Contact multiple agencies in order to compare services and options. For a detailed list of questions to ask see **Choosing a Home Care Agency** at [resourcesforseniors.org/pdf/homecarechecklist.pdf](http://resourcesforseniors.org/pdf/homecarechecklist.pdf) or call Resources for Seniors to request a copy. Here are some general things to keep in mind:

- **Licensing:** All agencies with staff providing hands-on care must be licensed by the NC Division of Health Services Regulation. This requires a minimum level of staff qualification, patient care, record-keeping, and agency administration. Some agencies voluntarily meet additional standards in order to be *accredited*. Agencies that act as “registries” (that do not employ caregivers but act as a referral service, matching caregivers with clients) are not subject to the same regulation.
- **Insurance:** Agencies should carry *liability insurance* to cover harm to the client or the client’s home that may occur in the course of their work, and they should have *worker’s compensation* in case the home care worker is injured. Not all agencies carry such insurance; you can ask to see

the “Certificate of Insurance” to verify coverage. You can also ask whether an agency’s aides are “bonded,” meaning the agency has coverage for theft or dishonesty by their workers. If services are to be covered by Medicare, confirm that the agency is Medicare-certified. If insurance is to be used, check to make sure the agency meets the insurance company’s requirements.

- **Staffing:** Home care agencies vary in the way they manage workers. Some act as employers and provide extensive training, supervision, and benefits to their workers. Others have “contractor” relationships with their aides or maintain a “registry” of aides rather than having employees. You may ask about how an agency screens job applicants, what kinds of background checks they perform, what kinds of training or certification are required, and what kinds of ongoing training and supervision are offered for aides. You may also ask how an agency handles substitutions (if a scheduled aide becomes sick or unable to show up) or other emergency situations.

## LICENSING AND COMPLAINTS

### NC Division of Health Service Regulation

[www.info.ncdhhs.gov/divisions/health-services-regulation](http://www.info.ncdhhs.gov/divisions/health-services-regulation)

Licenses and monitors home care agencies in North Carolina. Call the Complaint Intake Unit to make a complaint or to ask about recent complaints about a particular agency.

#### Complaint Intake Unit

*(Monday-Friday, 9 a.m. to 12 p.m. and 1 p.m. to 4 p.m.)* ..... **919-855-4500**  
*Toll-free* ..... **800-624-3004**  
**Home Care Licensure (Monday-Friday, 8 a.m. to 5 p.m.)**..... **919-855-4620**

**Resources for Seniors does not recommend specific agencies.**

The following lists are for informational purposes only and do not imply an endorsement.

## HOME CARE AND COMPANION SERVICES











Use the icon system below to find the type of care you are looking for. **Companion services** are primarily for assistance with “hands-off” tasks like meal preparation, laundry, errands, and light housekeeping. **Home care services** are primarily for assistance with “hands-on” personal care needs such as bathing, dressing, walking, eating, or toileting (but can also include meal preparation, light housekeeping, etc., as long as assistance with ADLs is needed). **Private duty nursing services** provide skilled nursing care such as wound care and administering medications. Many agencies provide multiple types of services, as needed.


**Paying privately is the most common option for these services (Medicare typically does not cover home care services, and never covers companion services).**

A minimum number of hours per visit, or per week, may be required. Agencies listed that provide home care services are licensed to provide services in Wake County, North Carolina and have submitted proof of liability insurance to Resources for Seniors.

 = Companion services     = Home care services

 = Private duty nursing services     = Medicaid PCS-eligible

-     **A1-Omega Healthcare Services** [www.omegahealthcareservices.com](http://www.omegahealthcareservices.com) ..... **919-858-6618**  
 3-hour minimum per visit. Offers live-in services and 24-hour services.
-     **AAA Healthcare Services** [www.aaahealthcareservices.com](http://www.aaahealthcareservices.com) ..... **919-440-8333**  
 2-3 hour minimum per visit. Offers live-in and 24/7 services.
-   **A Better Solution in Home Care** [www.absihc.com/raleigh](http://www.absihc.com/raleigh)..... **919-521-8777**  
 Offers 24/7 care, Provides Companion and Personal Care Services.
-     **Abloom Home Care** [www.abloomhomecare.com](http://www.abloomhomecare.com)..... **919-457-1484**  
 Offers 24/7 care, Provides Companion and Personal Care Services.
-     **Absolute Home Health NC** [www.absolutehealthnc.com](http://www.absolutehealthnc.com) ..... **919-827-0719**  
 3-hour minimum per visit. Offers live-in and 24/7 services.
-   **Acti-Kare** [www.actikare.com/cary](http://www.actikare.com/cary) ..... **919-670-2724**  
 4-hour minimum per visit. Offers overnight services.
-   **Affordable Family Care Services** [www.afcsnc.com](http://www.afcsnc.com) ..... **919-676-1070**  
 Specializes in 24-hour care. 4-hour minimum per visit and typically a 20-hour minimum per week.
-    **Allcare Home Health Agency** [www.allcarehha.com](http://www.allcarehha.com) ..... **919-301-0236**  
 4-hour minimum/visit & 12 hr/wk; skilled/unskilled nursing, physical therapy, CAP/DA
-   **All-Shift Home Health Agency, LLC** [www.all-shift.com](http://www.all-shift.com)..... **919-917-7775**  
 No stated minimum per visit.
-   **Always Best Care Senior Services (N. Wake and Franklin Counties)** ..... **919-554-2223**  
[www.alwaysbestcare.com/nc/wake-forest/](http://www.alwaysbestcare.com/nc/wake-forest/)  
 4-hour minimum per visit. Offers live-in services.
-   **Always Best Care Senior Services (S. Wake and Johnston Counties)**..... **919-724-4297**  
[www.alwaysbestcare.com/nc/raleigh](http://www.alwaysbestcare.com/nc/raleigh)  
 Specializes in dementia care. 4-hour minimum per visit; 20-hour minimum per week.
-    **Amazing Care Support Services** ..... **919-900-7321**  
[www.amazingcarenc.com](http://www.amazingcarenc.com)  
 3-hour minimum per visit. Offers live-in and 24/7 services
-    **Amazing Home Care** [www.amazingcareinc.com](http://www.amazingcareinc.com)..... **919-449-545 or 919-891-6925**  
 3-hour minimum per visit. Offers respite & 24/7 services.

-  **Arosa Care of the Triangle** [www.arosacare.com](http://www.arosacare.com)..... **919-261-5880**  
4-hour minimum per visit. Offers live-in services.
-  **Assisting Hands Home Care Cary** [www.assistinghands.com/cary](http://www.assistinghands.com/cary) ..... **919-535-9088**  
2-hour minimum per visit. Offers respite & 24/7 services.
-  **Assurance Health Services** [www.assurancehealth.com](http://www.assurancehealth.com) ..... **919-571-9177**  
3-hour minimum per visit.
-  **Assured Home Health**..... **919-322-5254 or 919-532-4322**  
[www.assuredhomehealthcare.net](http://www.assuredhomehealthcare.net)  
3-hour minimum per visit. Offers respite & 24/7 services.
-  **Atlantic Home Care Services** [www.atlantichomecareservices.com](http://www.atlantichomecareservices.com)..... **919-324-6917**  
3-hour minimum per visit.
-  **BrightStar Care of Cary** [www.brightstarcare.com/cary](http://www.brightstarcare.com/cary)..... **919-535-6787**  
Shifts shorter than 3 hours are higher rate. Offers respite, home therapies & 24/7 services
-  **BroadSpaces Homecare** [www.broadspacesms.com](http://www.broadspacesms.com)..... **919-758-4323**  
4-hour minimum per visit. Medicaid PCS, Live-in care available.
-  **Broadway Home Care** [www.broadwaync.net](http://www.broadwaync.net) ..... **984-206-2600**  
4-hour minimum/visit and 8 hr/wk. Medicaid PCS, Live-in and personal care available.
-  **Careyaya** [www.careyaya.org](http://www.careyaya.org)..... **919-346-4821**  
No minimum visit or contract. Offers overnight services.
-  **Caring Senior Service of Raleigh** [www.caring seniorservice.com](http://www.caring seniorservice.com) ..... **919-847-0010**  
4-hour minimum per visit. Offers respite & 24/7 services.
-  **Carolina Bridges Home Health** [www.dignifiedcarenc.com](http://www.dignifiedcarenc.com)..... **919-791-7824**  
No minimum number of hours per visit. Offers respite & live-in services. Medicaid.
-  **CEMAC Healthcare Services** [www.cemachealthcare.com](http://www.cemachealthcare.com). **919-272-0887 or 9/946.2855**  
3-hour minimum per visit and 3+ days required per week.
-  **Coark Home Care** ..... **919-395-5202**  
4-hr. minimum/companion services. 2-hr. min/home services. Overnight, 24/7, Live-in.
-  **ComForCare Home Care** [www.RaleighNC.comforcare.com](http://www.RaleighNC.comforcare.com)..... **919-647-9150**  
Specializes in dementia care. 4-hour minimum per visit. Offers respite & 24/7 services
-  **Comfort & Affordable Care Agency LLC**..... **919-480-1064**  
<http://www.cacareagency.com>  
6-hour minimum per visit. Offers, personal care, skilled, overnight, 24/7 and respite.

-  **Comfort Keepers Home Care of Wake County** ..... 919-650-2784  
[www.wake.comfortkeepers.com](http://www.wake.comfortkeepers.com)  
 4-hour minimum per visit; 8-hour minimum per week. Live-in, overnight, 24/7 services.
-  **Compassion Health Services** ..... 919-803-8891  
[www.compassionhealthservicesinc.com](http://www.compassionhealthservicesinc.com)  
 2-hour minimum per visit and 6 hr. minimum/week. Offers respite.
-  **Cottage Home Health Care** [www.cottagehcs.com](http://www.cottagehcs.com) ..... 919-872-1441  
 No stated minimum number of hours per visit. Private pay: 2 hr. minimum/visit.
-  **Davestel Healthcare Service LLCN** [davestelhealthcareservices.com](http://davestelhealthcareservices.com) ..... 984-249-1091  
 2-hour minimum per visit. Offers respite, live-in & 24/7 services
-  **Divine Grace Homecare Services LLC** [www.dghomecare.com](http://www.dghomecare.com) ..... 919-247-9158  
 4-hour minimum per visit.
-  **Divine Healthcare Services Inc.** ..... 919-881-8041 or 919-801-8107  
 4-hour minimum per visit. Offers live-in, overnight, 24/7 services.
-  **Dynamedics Healthcare Services** [www.dynamedicshcs.com](http://www.dynamedicshcs.com) ..... 919-665-6567  
 3-hour minimum per visit. Offers skilled nursing, occupational/speech therapy.
-  **Eagle Healthcare Services** ..... 919-872-7686  
 5-hour minimum per visit.
-  **East Carolina Home Care, Inc.** ..... 919-462-7003  
 4-hour minimum per visit. Respite, can accommodate live-in, 24/7, veterans, CAP/DA
-  **Excel Home Healthcare Agency** ..... 919-800-0221  
 No stated minimum number of hours per visit.
-  **Extension of You Home Care** [www.theextensionofyou.com](http://www.theextensionofyou.com) ..... 919-629-2044  
 6-hr minimum hours per visit. Offers live-in, respite, 24/7 services
-  **Eyes On Seniors** [www.eyesonseniors.com](http://www.eyesonseniors.com) ..... 252-531-3810  
 15-minute & 1-hour visual eldercare check-in, surgery assistance, transportation.
-  **EZ Care Home Health** [www.ezcarehomehealth.com](http://www.ezcarehomehealth.com) ..... 919-377-0124  
 3-hour minimum per visit. Respite, live-in services, CAP/DA.
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-  **Golden Harmony** [www.goldenharmonync.com](http://www.goldenharmonync.com) ..... 919-426-7522  
 3-hour min./companion services. 5-hour min./home care. Offers 24/7 and respite.
-  **Grace Healthcare Services** [www.grace-healthcare.net](http://www.grace-healthcare.net) ..... 919-848-1630  
 3-hour min./visit. Specializes in couples care. Respite, live in, 24/7, skilled nursing.
-  **Griswold Home Care of Raleigh** [www.griswoldhomecare.com/raleigh](http://www.griswoldhomecare.com/raleigh) ..... 919-435-0823  
 5 hr. minimum/visit, 1 visit/week. Live in, respite, 24/7.

-  **Guardian Home Healthcare** [www.guardian-homehealthcare.com](http://www.guardian-homehealthcare.com)..... **919-615-0225**  
2 hr. minimum/visit. Offers respite, 24/7 services, CAP/DA
-  **Hillcrest Home Health** [www.hillcrestnc.com/services/home-health](http://www.hillcrestnc.com/services/home-health) ..... **919-468-1204**  
Typically a 4-hour minimum per visit; shorter visits are considered.
-  **HomeChoice Healthcare** [www.homechoicenc.com](http://www.homechoicenc.com) ..... **919-897-8512**  
No minimum number of hours. Hourly rate depends on number of hours per week.
-  **Home Helpers Home Care** ..... **919-817-8010**  
[www.homehelpershomecare.com/raleigh-cary-nc](http://www.homehelpershomecare.com/raleigh-cary-nc)  
Specializes in Dementia. 4 hours/visit; 12 hours/week minimum.
-  **HomeChoice Home Care Solutions** [www.homechoicehomecare.com](http://www.homechoicehomecare.com)..... **919-847-5622**  
4-hour min./visit and 12 hr. minimum/wk.; 2-hour package at a higher rate. Live-in.
-  **Home Instead** [www.homeinstead.com/226](http://www.homeinstead.com/226)..... **919-676-2273**  
4-hour minimum per visit and 12 hr. minimum/week
-  **Homewatch CareGivers of Cary**..... **919-461-3741**  
[www.homewatchcaregivers.com/cary](http://www.homewatchcaregivers.com/cary)  
Specializes in dementia care & chronic condition care. 4-hr. minimum/visit & 30hrs/wk.
-  **Hope Support Services** ..... **919-809-7976**  
2-hour minimum per visit.
-  **..Infinite Favor Home Care Services** [www.infinitefavorhc.com](http://www.infinitefavorhc.com)..... **614-446-7029**
-  **Inomancy Home Care** [www.inomancyhomecare.com](http://www.inomancyhomecare.com)..... **919-803-2541**  
2-hour minimum per visit and 3 days/week.
-  **IntelliChoice Home Care** [www.choosebettercare.com](http://www.choosebettercare.com)..... **919-480-8000**  
Specializes in tracheostomy and ventilator care. 4-hour minimum per visit.
-  **Interim Health Care** [www.interimhealthcare.com/raleighnc](http://www.interimhealthcare.com/raleighnc) ..... **919-420-0336**  
4-hour minimum per visit. Offers 24/7 services.
-  **Island Home Care** [www.ihomecarenc.com](http://www.ihomecarenc.com) ..... **984-242-0224**  
2-hour minimum per visit. Provides home infusion services. Short-term or long-term.
-  **Maxim Healthcare** [www.maximhealthcare.com](http://www.maximhealthcare.com) ..... **919-676-3118**  
No minimum number of hrs./visit. Respite, 24/7, Skilled nursing, CNA, IDD (all ages)
-  **Melody Home Health Care** [www.melodyhomehealth.com](http://www.melodyhomehealth.com) ..... **919-324-7697**  
3-hour minimum per visit & 30 hrs./wk. Respite and medical supplies
-  **MS Enhancement Home Care** [www.msenhancement.com](http://www.msenhancement.com) ..... **919-659-5664**  
3-hour minimum per visit. Offers respite.
-  **Myriad Homecare Agency** [www.mhahomecare.com](http://www.mhahomecare.com) ..... **919-600-4033** or **888-959-5567**  
3-hour minimum per visit. Offers live-in & respite services.
-  **NuAngel's Home Care** [www.nuangelshomecare.com](http://www.nuangelshomecare.com) ..... **984-235-7253**  
2 hr. minimum per visit and 6 hrs./wk. Offers respite and 24/7 services.



-  **Nu Look Home Care** [www.nulookhomecare.com](http://www.nulookhomecare.com)..... **984-283-2273**  
3-hour minimum number per visit.
-  **One Choice Healthcare** [onechoicehealthcareinc.com](http://onechoicehealthcareinc.com) .... **919-435-8413 or 919-901-7137**  
No stated minimum number of hours per visit. Offers some “Express Services” including upon discharge (from hospital or doctor’s appointment) and for vital signs monitoring.
-  **Options for Senior America** [www.optionscorp.com](http://www.optionscorp.com)..... **919-380-6812 or 919-306-2406**  
Specializes in live-in care. 6-hour minimum; shifts less than 6 hours are at higher rate.
-  **Pacific Staffing** ..... **919-881-8210**  
3-hour minimum per visit. Offers live-in services.
-  **Peaceful Living Home Care** [www.plhomecare.com](http://www.plhomecare.com)..... **855-658-1670 or 919-858-6151**  
3-hour min./visit. Personal care, respite, 24/7, overnight, all ADL/incontinence services.
-  **Perpetual Home Care** [www.perpetualhomecare.com](http://www.perpetualhomecare.com)..... **919-861-5245**  
4-hour minimum per visit. Live-in, 24/7, personal care. Non-medical. Free assement
-  **PHC Home Health** [www.phcnc.com](http://www.phcnc.com) ..... **919-230-7231**  
2-hr. minimum/home care; 3-hr. min./companion. Physical/occupational/speech therapy
-  **Right at Home of the Triangle** [www.wake-rah.com](http://www.wake-rah.com) ..... **919-783-5633**  
4-hour minimum per visit. Accredited home care agency. Respite, overnight, 24/7.
-  **S.A.C. Homecare** [www.sac-homecare.com](http://www.sac-homecare.com) ..... **919-706-1388**  
3-hour minimum for companion services; 4-hour minimum for home care services. Can provide short-term services for post-operative care. Skilled nursing and physical therapy.
-  **Seniors Helping Seniors Raleigh** ..... **919-761-5346**  
[www.seniorcareraleighnc.com](http://www.seniorcareraleighnc.com)  
Specializes in dementia care and companion care.
-  **Southeastern Healthcare** [www.sewake.com/home-care](http://www.sewake.com/home-care) ..... **919-212-8580**  
2-hour minimum per visit. Offers respite, overnight, 24/7 services.
-  **Stay at Home Senior Care** [www.SAHseniors.com](http://www.SAHseniors.com)..... **919-556-3706**  
4-hour minimum per visit. Offers live-in services.
-  **TarHeels Home Healthcare Services** [www.tarheelshomecare.com](http://www.tarheelshomecare.com) ..... **984-269-5288**  
3-hour minimum/visit. Companion and personal care services.
-  **Tender Care Health Services** [www.tchealthsnc.com](http://www.tchealthsnc.com) ..... **919-500-1475 or 919-527-3719**  
4-hr. minimum/visit and 8 hr./week. Occupational therapy, psychotherapy, drum circle
-  **TheKey** [www.thekey.com/raleigh](http://www.thekey.com/raleigh) ..... **919-436-1871**  
Specializes in home care, dementia care, chronic illness care, 24-hour and live-in care. No stated minimum number of hours per visit.
-  **Trinity Staffing** [www.trinitystaffingsolutions.com](http://www.trinitystaffingsolutions.com) ..... **919-271-9073**  
3-hour minimum per visit. Respite, transportation, live-in, shopping assistant services.

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**Victory Healthcare** [www.victoryhealthcareinc.com](http://www.victoryhealthcareinc.com) ..... **919-846-9027**  
 3-hour minimum per visit and 3 day minimum/week.
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**Victory Home Care** [www.victoryhomecareinc.com](http://www.victoryhomecareinc.com) ..... **919-900-8932**  
 2-hour minimum per visit.
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**Visiting Angels Home Care** [www.visitingangels.com/raleigh](http://www.visitingangels.com/raleigh) ..... **919-787-4317**  
 4-hour minimum per visit; 2 days/week to start. Occasional visit(s) are available at a higher rate, dependent on caregiver availability. Live-in, skilled nursing, transportation
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**Vital Health Services, LLC** [www.vitalhealthservices.net](http://www.vitalhealthservices.net) ..... **919-679-3022**  
 No min. hrs./visit. Overnight/live-in negotiable. Skilled nursing and medical supplies.
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**Well Care Health** [www.wellcarehealth.com](http://www.wellcarehealth.com) ..... **919-846-1018**  
 2-hour minimum per visit.
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**Wisdom Senior Care of Wake Forest** ..... **919-263-1165**  
[www.wisdomseniorcare.com/101](http://www.wisdomseniorcare.com/101)  
 4-hour minimum per visit. All caregivers trained in dementia/Alzheimer's services.

**SKILLED SERVICES**

These agencies primarily provide **skilled services** (sometimes called **home health care**) such as physical therapy, occupational therapy, speech therapy, and nursing care. They may also provide home care services, but often *only* when skilled services are also needed.

**These agencies are generally Medicare-certified.** Patients are often referred by a physician following a hospitalization or serious illness.

To see quality ratings, go to: [www.medicare.gov/care-compare](http://www.medicare.gov/care-compare) and select "Home health Services."

**M** = Medicare-certified    **m** = Medicaid-certified    **\$** = Private pay accepted

- \$** **Bayada Home Health Care** [www.bayada.com](http://www.bayada.com) ..... **919-719-0960**
- Mm** **CenterWell Home Health** [www.centerwellhomehealth.com](http://www.centerwellhomehealth.com) ..... **919-881-9492**
- Mm** **Duke HomeCare & Hospice** [dhch.duhs.duke.edu](http://dhch.duhs.duke.edu) ..... **919-620-3853**
- M** **Intrepid USA** [www.intrepidusa.com](http://www.intrepidusa.com) ..... **919-821-9299**
- M** **Medi Home Health** [www.msa-corp.com](http://www.msa-corp.com) ..... **919-870-6733**
- M** **PruittHealth @ Home** [www.pruitthealth.com](http://www.pruitthealth.com) ..... **919-838-2768**
- Mm** **UNC Home Health, Raleigh** [www.rexhealth.com](http://www.rexhealth.com) ..... **919-784-4474**
- Mm** **WakeMed Home Health & Skilled Nursing** [www.wakemed.org](http://www.wakemed.org) ..... **919-350-7990**
- Mm** **\$** **Well Care Home Health of the Triangle** [www.wellcarehealth.com](http://www.wellcarehealth.com) ..... **919-846-1018**

## HOSPICE AND PALLIATIVE CARE

**Hospice care** is for people who have life-limiting illnesses, often determined as a life expectancy of six months or less, and who have chosen not to pursue curative treatment. It involves a team of professionals, including doctors, nurses, home health aides, social workers, counselors, and volunteers, who work with the patient and family to provide holistic care aimed at relieving symptoms such as pain and anxiety. Care can be provided in a private home, hospice facility, long-term care facility, or hospital. **Hospice services are covered by Medicare Part A, Medicaid, and most private insurances.** Some hospice providers accept patients regardless of their ability to pay. The Medicare hospice benefit can include medical care, home nursing visits, prescriptions related to the life-limiting illness, medical equipment and supplies, some in-home aide services, patient and family support, and more.

**Palliative care** is similar to hospice in that it focuses on the comfort of the patient, but it does not require a limited life expectancy, and patients can still pursue curative treatments if desired.

**Palliative services are covered by Medicare Part B, Medicaid, and most private insurances.** Not all hospice providers offer palliative care, but it is a growing field.

To see quality ratings, go to: [www.medicare.gov/care-compare](http://www.medicare.gov/care-compare) and select “Hospice care.”

<b>Amedisys Hospice</b> <a href="http://www.amedisys.com">www.amedisys.com</a> .....	<b>919-773-4865</b>
<b>Duke Homecare &amp; Hospice</b> <a href="http://dhch.duhs.duke.edu">dhch.duhs.duke.edu</a>	
<b>Hospice care</b> (inpatient facilities available) .....	<b>919-620-3853</b>
<b>Palliative Care</b> .....	<b>919-668-7215</b>
<b>Liberty HomeCare &amp; Hospice</b> <a href="http://www.libertyhomecare.com">www.libertyhomecare.com</a> .....	<b>919-277-2244</b>
<b>Gentiva Heartland Hospice</b> <a href="http://www.heartlandhospice.com">www.heartlandhospice.com</a> .....	<b>919-877-9959</b>
<b>Transitions HospiceCare</b> <a href="http://www.transitionslifecare.org/patients/hospice">www.transitionslifecare.org/patients/hospice</a> .....	<b>919-828-0890</b>
Hospice care (inpatient facility available) and palliative care.	